

General data as of December 31, 2020\*

No	Name	Number of Customers <sup>1</sup>			Number of Internetbank users <sup>2</sup>	Number of mobile application users	Number of customer service offices
		Corporate	Retail				
1	Swedbank	982,801	68,793	914,008	709,864	508,253	26
2	SEB banka	437,766	29,291	408,475	302,304	111,574	28
3	Citadele banka	410,252	34,755	375,497	264,358	142,960	29**
4	Luminor Bank	207,742	17,097	190,645	158,311	50,620	9
5	Industra Bank	21,860	1,176	20,684	5,144	0	13
6	PrivatBank	18,155	1,503	16,652	7,063	0	4
7	BlueOrange Bank	14,698	1,187	13,511	2,341	1,473	1
8	LPB Bank	2,046	778	1,268	1,597	0	1
9	Baltic International Bank	1,209	680	529	1,012	107	1
10	Regionāla investīciju banka	1,200	388	812	991	127	0
11	Signet Bank	966	495	471	733	86	1
12	Rigensis Bank	884	524	360	695	0	1
13	Expobank	122	72	50	142	0	0
14	OP Corporate Bank branch Latvia	-	-	-	-	-	-
	<b>Association member banks</b>	<b>2,099,701</b>	<b>156,739</b>	<b>1,942,962</b>	<b>1,454,555</b>	<b>815,200</b>	<b>114</b>
15	Altum	12,484	9,797	2,687	0	0	7

\* Data of the members of Finance Latvia Association;

\*\* 22 service offices are located in Latvia;

Data of OP Corporate Bank branch Latvia is not available;

Data source: information from the members of Finance Latvia Association;

<sup>1</sup> Active customer - an individual who have made at least two operations or transactions (excluding bank fee payable) for the last six months;

<sup>2</sup> Internetbank user - an individual who has authorized its internetbank account at least for six times for the last six months.